

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 09th day of April'2025

C.G.No.286/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. W. Vijaya Lakshmi

Member (Independent)

Between

Sri. S. Penchala Narasa Reddy, Sydarupalli (V)
Rapur (M), Nellore Dist.

Complainant

AND

1. Superintending Engineer/O/Nellore
2. Dy.Executive Engineer/O/Rapur
3. Executive Engineer/O/Nellore Rural
4. Assistant Accounts Officer/ERO/Rapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 11.02.2025 at Rapur stating that his service connection SC.No.3112241000202 is under bill stop status and it is to be bring into live.



- 02.** The said complaint was registered as C.G.No.286/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, the complainant issued a letter informing them that he wish to apply a new service connection by withdrawing his earlier request to get the old bill stopped service into live.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, the complainant issued a letter informing them that he wish to apply a new service conenction by withdrawing his earlier request to get the old bill stopped service into live. The copy of the letter issued by the complainant discloses that he wants to withdraw this complaint as he is going to apply for a new service connection. Considering the circumstances, the complaint is dismissed as withdrawn. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of

Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.

(Signature) 09/04/25

CHAIRPERSON

(Signature)
Member (Finance)
09/04/2025

(Signature)
Member (Technical)

(Signature)
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

(Signature) 09/04/25

10/1/1911

Received from Mr. J. H. Smith
the sum of \$100.00

Wm. H. Smith